# **SYSTEM MODULES**

Our Project contains the following modules:

1. Profile Module

Profile is an important component to users, which helps users to add the personal details.

i.e. Name, Address, Email ID, Mobile Number.

1. Customer Care

Successful businesses tend to provide a high level of customer service which results in high customer satisfaction.

The potential benefits to the firm from providing a consistently high level of customer service include:

* **Increased sales** – more likely to try out other products/services too
* **Customer loyalty** – more likely to be a source of repeat business and to recommend the business to friends and family
* **Enhanced public image** – helps build a brand and provides protection if there is a slip-up in customer service
* **More effective workforce** – satisfied customers help create a positive working environment.

